

# LEADING BUSINESS TRANSFORMATION

## Assessor Training Certification Programme Based on NEW EFQM MODEL

### INTRODUCTION:

Built on design thinking, the new EFQM Model has moved beyond being an assessment tool to one that offers a vital framework and methodology for Organizational Transformation to address today's business disruption.

This three-day training aims to develop skills for assessing the effectiveness of various management approaches and its implementation for achieving Excellence. The course is designed based on the case study aligned to the New EFQM Model.

### COURSE TAKEAWAYS:

- Get empanelled as an **Assessor** for various categories of Assessments
- Get trained as a **Change Agent** for Driving Transformation
- Get trained as a **Manager** for Change Management
- RADARise your business processes to move towards benchmark levels

### COURSE TOPICS:

- The EFQM Model Framework – Introduction
- Concepts of Direction, Execution & Results
- Integrating Assessments with Business Planning and Improvement
- RADAR - Tool for measuring progress & driving performance
- Experiential learning using a Case study



### TARGET AUDIENCE

CEOs, COOs, Heads of Corporate Planning / Business Development, Functional/ Departmental Heads, TQM Coordinators and Senior Managers.

### FACULTY PROFILE

The programme would be conducted by the Principal Counsellors of CII, having over decades of Industry experience coupled with Management Consulting & Assessment experience across sectors that includes Public and Private Organizations.

They have worked with diverse businesses helping Transformation and Change Initiatives, Strategy Management, Productivity, Quality and Supply Chain Improvement Initiatives etc.

For more details, logon to  
[www.ciibizex.in](http://www.ciibizex.in)

### Fee(Physical)

**CII Member: INR 51000 + 18% GST**  
**Non Member: INR 55000 + 18% GST**

- Pre registration & online payment is Mandatory
- Delegate Fee is non-refundable, however change in nominations are accepted

### REGISTRATION CONTACT

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