

INSTITUTE
of QUALITY



Confederation of Indian Industry



LEARNING MISSION & VISIT TO **DUBAI EXCELLENCE ORGANIZATIONS**

*Business Excellence through Quality, Innovation,
Service, Customer Excellence*

SAVE THE DATE

**7-10
NOVEMBER**

Get hands on experience to learn & adopt the leading practices from the Organizations who have shown corporate maturity in getting recognized for **BUSINESS, QUALITY, INNOVATION, CUSTOMER EXCELLENCE.**

Visiting Organizations

Dubai Customs



DP World



Dubai Police - SPS Centre



Emirates



Innovation Centre
Mohammed bin Rashid Centre
for Solar Park (DEWA)



Road Transport Authority

هيئة الطرق والمواصلات
ROADS & TRANSPORT AUTHORITY



Dubai Future Foundation



TARGET AUDIENCE

CXO's / Functional Heads :
Operations, Quality, Business
Excellence, Marketing, Customer
Engagement etc..

***This program is subject to changes.**

***Since the number of participants is limited to 15, registrations will be accepted on first-come-first served basis.**

PARTICIPATION FEE

INR 100,000/- per participant inclusive of GST

- This fee includes Administrative costs and group local travel from one fixed point to the organizations in Dubai. All other expenses to be borne by the participant.
- The registrations shall be confirmed upon clearances from the visiting organizations. The Participant should share their brief profile and their Organization to CII for getting the approvals.



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**Last Date
to Register**

**4th
September
2023**

Visiting Organizations Profile



Dubai Customs is one of the Leading Government Departments taking part in Enhancing Sustainable Development. Dubai Customs has received extensive recognition with some of the most prestigious technical and customs awards and ISO certificates in different business fields including corporate excellency, IT systems, corporate social responsibility, environment, customer services, and innovation awards and certificates. This recognition reflects the success of Dubai Customs in delivering high quality services to its clients of business and industrial companies.



DP World UAE is the premier business hub of the Middle East. It is home to the flagship Jebel Ali Port, the premier gateway for over 80 weekly services connecting more than 150 ports worldwide. It has been voted the "Best Seaport in the Middle East" for 24 consecutive years and is ranked amongst the largest container ports worldwide. Jebel Ali Port has the world's largest man-made harbour. They play the role of a leading enabler of global trade, through innovative smart technologies to make their operations more sustainable.



Dubai Smart Police Station is the first smart police station that needs no interaction with any human. It offers 27 smart key services with 6 different languages such as reporting crimes and traffic incidents to other community services. The places mark the future of policing around the world.



The Emirates Group is committed to ethical and responsible practices across their businesses. The Emirates Group complies with all the laws of the countries in which it operates. Emirates is a member of the United Nations Global Compact, a voluntary initiative where they work towards making the UN Sustainable Development Goals (SDGs) and Principles part of their strategy, culture, and operations.



DEWA's Innovation Centre is a must-visit innovation hub to experience & learn more on the latest innovation technologies in clean & renewable energy. Mohammad bin Rashid Al Maktoum Solar Park is the World's largest single-site Solar Park and operating under the umbrella of Dubai Electricity & Water Authority (DEWA). Its unique structure & award-winning design makes it an iconic building & picture perfect to all its visitors. The Centre aims at promoting a sustainable energy future in Dubai & beyond via supporting innovation & creativity in different areas of clean & renewable energy, raising awareness on sustainability, developing national talent & enhancing business competitiveness.