

LEADING BUSINESS TRANSFORMATION & CONDUCTING STRATEGIC ASSESSMENTS

**Assessor Certification Program for
CII-EXIM Bank Award for Business Excellence
Based on the EFQM MODEL 2025**



INTRODUCTION

Built on design thinking, the EFQM model has moved beyond being an assessment tool to one that offer a vital framework for the Organisational Transformation to address today's business disruptions to deliver sustainable business performance and to build a future focused organisation.

This three-day intensive workshop using case studies and simulation, aims to develop skills for leading business transformation and assessing the effectiveness of various management approaches and its implementation for achieving excellence.

This program will equip participants with the required knowledge and competences to assess organisation internally and under on the CII-EXIM Bank Award for Business Excellence program, based on EFQM Model 2025.

COURSE TAKEAWAYS

By the end of the course, you will be able to:

- Understand the EFQM Model 2025 framework in detail: Direction, Execution and Results
- Understand the CII-EXIM Bank Award for Business Excellence program details and assessment process
- Analyse the ecosystem and key stakeholders
- Understand skills for leading Business Transformation - organisational and functional levels
- Apply the RADAR as an assessment and improvement tool
- Create insightful feedback for an organisation focusing on sustainable performance
- Get empanelled as an Assessor for various assessments managed by CII-IQ in the business excellence areas

TARGET AUDIENCE

CEOs, COOs, Heads of Corporate Planning /Business Development, Functional/Departmental Heads, TQM Coordinators and Senior Managers.

FACULTY PROFILE

The programme would be conducted by the Principal Counsellors of CII, having over decades of Industry experience coupled with Management Consulting & Assessment experience across sectors that includes Public and Private Organizations. They have worked with diverse businesses helping Transformation and Change Initiatives, Strategy Management, Productivity, Quality and Supply Chain Improvement Initiatives etc.

COURSE TOPICS

- The EFQM Model Framework - Introduction
- Concepts of Direction, Execution & Results
- Integrating Assessments with Business Planning and Improvement
- RADAR - Tool for measuring progress & driving performance
- Experiential Learning Using a Case study

FEE:

CII Member: INR 51000 + 18% GST

Non Member: INR 55000 + 18% GST

- Pre registration & online payment is Mandatory
- Delegate Fee is non-refundable, however change in nominations are accepted

REGISTRATION CONTACT:

Sudha S, +91 9886493998, sudha.s@cii.in

Sumanth Raj, +91 9480622753, sumanthraj@cii.in

FOR TECHNICAL QUERIES CONTACT:

Krishnan P M, + 91 9632661888, krishnan.pm@cii.in